









### a message from our Executive Director

2019 was a pivotal year for the Windham County Humane Society. Thanks to sound fiscal management that built up a fund for special projects and the good faith of our Board of Directors, we took the plunge and hired a veterinarian for the first time. This was no easy feat. It is a challenge to hire a veterinarian anywhere these days, and finding a vet for a shelter setting is that much more daunting. Add that we were looking to hire for a part time position, and you raise the bar even further. We got it done the way we get a lot of things done – through collaboration. Fortunately, the Monadnock Humane Society was also looking for a veterinarian at 3 days a week. Voila! We were able to work together to offer a full-time position. We could not have hired a better candidate than Dr. Michele Martino. She has fit in seamlessly with the team. She is smart, dedicated, compassionate, funny and always finds a creative solution to every challenge. Dr. Martino is at WCHS two days a week, and those two days are action packed, filled with surgeries and exams, addressing a wide range of needs of both owned animals and shelter animals

Hiring a vet for the first time reflects the shift in animal welfare that has been evolving for many years in New England. With overpopulation largely under control, the real challenge to the health and well-being of owned pets is affordable pet care. This is not the fault of our amazing local veterinarians. While human doctors get to focus on one species, veterinarians are expected to know about a host of animals. It is expensive to run a veterinary clinic. The public has come to expect all the bells and whistles, like ultrasound and x-ray machines. The days of the small town vet have disappeared. We looked at the data, followed the lead of national organizations, and started our Pet Care Assistance Program with a grant in 2012. In 2019, we were still the only shelter in Vermont offering such a program, and it has made a world of difference. We help more local animals than ever before in our long history.

Hearltfelt thanks to our small but mighty staff that works tirelessly to help more and more animals and their people, our wonderful Board of Directors, and more than 100 volunteers, all essential to keeping us going every day. Most importantly, I thank the amazing, supportive, humane community in which we live.

Annie Guion
Executive Director





### **2019 STATS**

750 ADOPTIONS



275



459



16

Average length

of stay: 2 WEEKS

Save Rate: 93%





378
PETS
TRANSFERED
IN FROM SHELTERS

165 PETS FOSTERED 101
PETS
RETURNED
TO OWNERS

758
CLINIC
VISITS

857
VACCINES
ADMINISTERED



905
SPAY/NEUTER
SURGERIES

**754** 

PET OWNERS
HELPED VIA
PET CARE
ASSISTANCE



3,635
VOLUNTEER HOURS







### **Organizational Summary**

The Windham County Humane Society (WCHS) is a non-profit organization dedicated to ensuring the safety and well-being of animals and enhancing the relationship between individuals and pets through adoption, education, advocacy, compassion and promotion of animal welfare.

WCHS helps stray, abandoned, neglected and surrendered pets by giving them a second chance at a healthy, happy life. WCHS animals receive excellent health care from our staff and local veterinarians. Because we are committed to reducing the number of unwanted animals, all animals are spayed or neutered prior to adoption. We do not euthanize for time or space – all adoptable animals stay safely at WCHS until the right new home comes along.

Windham County Humane Society is working to create a vibrant, well-run and financially secure community-supported animal shelter that offers a variety of programs, services and facilities that promote the well-being and dignity of pets and other companion animals, and support their responsible stewardship by human caregivers.

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### **OUR IMPACT**

In 2019, WCHS placed 750 animals into new, loving homes, including 459 cats, 275 dogs, and 16 small animals. 165 cats and 213 dogs were transported from shelters where they faced euthanasia to new homes in New England.

754 pet owners participated in our Pet Care Assistance Program. They own, on average, 2.7 pets each, for a total of approximately 2,036 animals served. Not all of those animals came into our facility, but they benefited from access to prescription food at cost and/or affordable medications. We provided the following services to pet owners: 650 doses of parasite control; 421 distemper vaccines; 434 rabies vaccines; 131 medications; 62 microchips/ID tags, 52 diagnostic tests; 21 nail trims; 9 dental cleanings; and 92 bags/cans of pet food.

We provided affordable euthanasia and cremation services for 29 beloved pets. We spayed/neutered 323 cats, 88 dogs and 15 rabbits for low-income pet owners. 165 animals were fostered in volunteer homes.

# Happy Tails Adoption Highlights

### Sorbet

Sorbet's ear canal was so infected that we could not see what the real issue was at first. We discovered a polyp that had been there for many years. This meant multiple visits to the Brattleboro Veterinary Clinic, culminating in surgery, along with a two-month healing process in the shelter before Sorbet could be adopted.

Now she provides comfort care for her new dad as he recovers from emergency surgery. Sorbet knows just what a long recovery feels like!





### Bella

This sweet 3 year-old dog came to us underweight, full of parasites, covered in scabs and suffering hair loss due to general lack of care. Still, she had a playful, sunny disposition and was soon a staff favorite.

Bella spent a long time at the shelter being cared for by staff. She received veterinary care, vaccines, treatment for parasites, and numerous in-house medications to help her heal over the course of several months. She recovered completely, found her forever home with a family that adores her, and is now living the life she deserves.

# We Love Every Happy Tail!













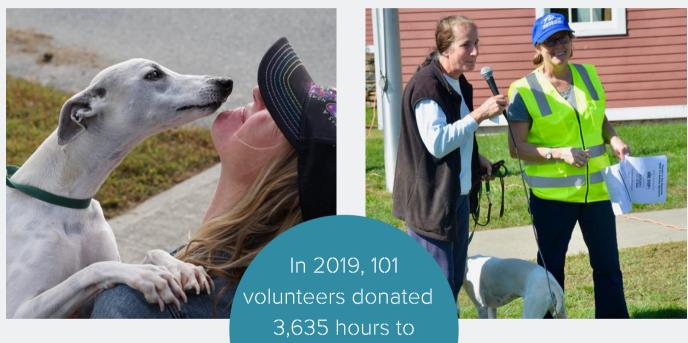






## SPOTLIGHT ON OUR DEDICATED VOLUNTEERS & FOSTERS

Our ever-growing volunteer base is filled with loyal, enthusiastic individuals who give a great deal of time and energy to help pets in need, and we cannot thank them enough! Whether it be through fostering animals, socializing pets at the shelter, reading to cats, walking dogs, raising funds, serving on the board of directors, lending a hand with special events, assisting with office work, or even pitching in to clean, our volunteers help us to live our mission every day.







### THANKS TO OUR CORPORATE AND FOUNDATION DONORS

Ben & Jerry's Foundation
Craig & Sara Matters Chaitable Fund
ExxonMobil Foundation
High Meadows Foundation
Hills Science Diet
Maine Community Foundation
Marquis George MacDonald Foundation

Planet Aid
Richard Wolfman Foundation
Thompson Trust
Vermont Community Foundation
Windham Foundation
Woodtiger Fund

#### THANKS TO OUR DONATION BANK PARTNERS



Without the generous support of our community and local businesses, WCHS would not be able to offer the animals in our care a second chance at happy, healthy lives. Many businesses throughout the Southern Vermont community graciously host our donation banks. Each time you donate to our banks, your contribution allows us to provide shelter, food, medicine, and veterinary care for animals in need. We thank all of them for their support! (For a full list of donation bank partners, please visit our website: www.windhamcountyhumane.org/partners)

#### THANKS TO OUR PARTNER AGENCIES

Best Friends
Central Vermont Humane Society
Dr. Ani Hawkinson
Felines & Friends Foundation
Franklin County Animal Rescue
Good Karma Pet Rescue
Health & Harmony Animal Hospital
HSUS
Humane Society of Chittenden County
Riverside Rescue

Rutland County Humane Society
Second Chance Animal Rescue
Second Chance Cat Rescue, Inc.
Shelter Animals Count
Spay ASAP
SPCA Florida
St. Hubert's Animal Welfare Center
VDART
VT Humane Federation
WinDART

We apologize for any omissions. If we left you off, please contact us so we can correct our error.

#### THANKS TO OUR LOCAL BUSINESS PARTNERS

1868 Crosby House B&B Achille Agway of Brattleboro Anchor Seafood House & Grille

Artrageus Auto Mall, Inc Bartleby's Books

Beadniks Boomerang

Brattleboro Chamber Brattleboro Food Co-op Brattleboro Savings & Loan

Brattleboro Subaru
Brown & Roberts Inc
Bryant Management Co.
Buehler & Annis, PLC

C&S Wholesale Grocers, Inc .

Cask & Kiln Kitchen Costa Del Mar, Inc. Cotton Design

Crispe & Crispe Law Offices

Crucian Gold

Diane Echlin Ceramics

DMI, Inc.

**Dot's Restaurant** 

Duo

Echo Point Books
Elm City Brewery
Enright & Company
Evan James Ltd
Eve Baker Massage
Express Fluency
Fifth Generation Inc
Flatter Me Hair Salon
Four Columns Inn
Franklin Farm

G & W Foundry Corp G.S. Precision, Inc.

Goodenough Rubbish Removal

GPI Construction, Inc.

Gray Ghost Inn

Green Mtn. Investment Corp.

Greenberg Assoc. Architects Grove Street Fiduciary, Inc.

**Healing Energies** 

Healthy Paws Barkery. LLC Heritage Family Credit Union

Hermit Thrush Brewery

High 5 Adventure Learning Center Holistic Skin Health & Wellness

Howard Printing Humanitas Massage

Jeff Woodward Photography Jezebel's Eatery & TavernJ

ohn J Reed Construction Corp

Joyful Treasures

Key-Gots Mini Storage

Lance Shader, PC Latchis Theatre

Members Advantage Credit Union

Monadnock Fence Co., Inc

**Mount Snow Ltd** 

Mystic Meadows Alpacas

New Chapter, Inc.

Paquette's Auto Body Inc Park Place Financial Advisors

Penelope Wurr
Pickwell's Barn
Putney Food Co-op
Putney General Store
Putney Mountain Winery

RA Jaworski PC Read Reality Ltd

Renaissance Fine Jewelry, LID

**Rentals Only** 

**River Valley Credit Union** 

Sanpete LLC

Saxton's River Distellery
Sharon Myers Fine Catering

Ski Bromley

State Farm Insurance

Stop & Go Instant Oil Change

Studio 20 Hair Salon

STD Bank, NA

Subaru of New England

T.J. Buckley's

The Marina Restaurant

The Porch Too The Shoe Tree

Timber Creek Owners Assn.

Tire Warehouse

Tracy J. Sloan, CPA

Tricorp Federal Credit Union

Triple T Trucking Co., Inc.

Twice Blessed, Inc.

Vermont Country Deli

Vermont Country Store

Wagatha

Wells Fargo Advisors

**West Townshend Botanicals** 

Whetstone Station

Windham Coach & Carriage

Wolff Designs

Working K-9 Services

Zappos

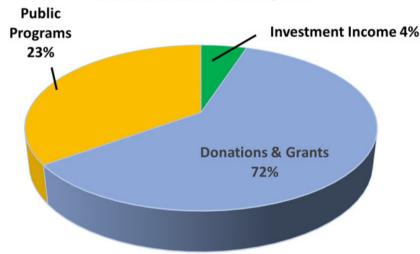
Zephyr Designs



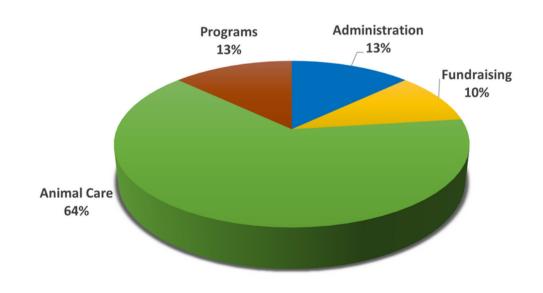
### 2019 FINANCIAL OVERVIEW

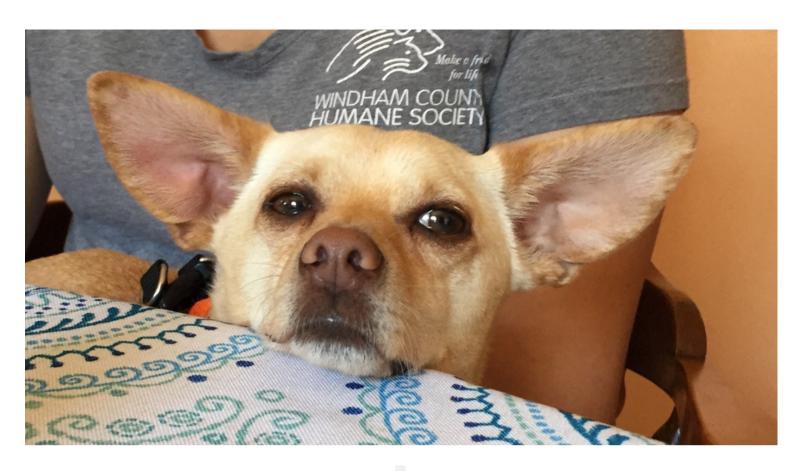
Along with revenue from animal adoptions, spay/neuter surgeries, and the provision of limited veterinary care, WCHS solicits contributions through fundraising appeals in newsletters, direct mail, online, and via special events. Individual gifts, corporate sponsorships, foundation support, legacy gifts, and fundraising events comprise the bulk of the organization's revenue. We are extremely grateful for all of our supporters.





Total Expenses: \$580,175





#### **2019 Board of Directors**

Valerie Barry
Kelly Carlin
Julie Hamilton
Susan M. Kelly, DVM
Ross Kinney
Greg Lesch
Stewart McDermet
Tami Purcell
Maggie Smith
Joan Starkman
John Wilcox

### **2019 Staff Members**

Kai Bessette

**Eric Brow** Taylor Chamberlain **Ronald Francis Grace Grover Annie Guion** Michele Martino, DVM Marianne Monoc John O'Farrell **Arianna Parris** Jessalyn Pennington Tanya Powling Mary Jane Rickards **Keri Roberts** Kessandra Rooks **Margaret Tiffany** Cooper Turner-Renaud Phoebe Wolfman

## A Snapshot of Our Year

























